

mobileservicecentre.co.uk

Units 3-5 | Wednesfield Business Park | Waddens Brook Lane | Wolverhampton | WV11 3SF

t: 08712 884882 | f: 08712 884998 | e: support@mobileservicecentre.co.uk

Your Details

Title:	First Name:
Last Name:	
Address:	
Postcode:	<input type="text"/>
Contact Telephone:	<input type="text"/>
Email Address:	<input type="text"/>
VIP Service? <small>This is an additional charge of £19.95</small>	YES / NO
Quote Reference:	<input type="text"/>
Password/Security code*	<input type="text"/>

Your handset:

Mobile Model:	<input type="text"/>
Network Provider	<input type="text"/>
IMEI Number: <small>(This can be found either by dialing *#06# or by removing your battery and checking the barcode label)</small>	<input type="text"/>
Fault Description:	<input type="text"/>

Before sending your mobile:

- Step 1:**
Please ensure that you have fully backed up your mobile and removed any memory and sim cards
- Step 2:**
Complete this form and include it with your mobile phone
- Step 3:**
Please package your phone securely as Mobile Service Centre cannot be held responsible for any loss or damage whilst in transit
- Step 4:**
Either post your handset to us using our freepost label or by your own secure shipping method
- Step 5:**
Once we have received your handset, we will assess the fault and then a member of our team will contact you for payment of any repair charges

Important Information:

- Mobile Service Centre cannot be held responsible for loss of data on a phone sent for repair
Do not send any sim card, memory card or non fault related accessories.
Package your phone carefully as Mobile Service Centre is not responsible for damage caused during transit.
For security reasons, any sim card or memory card sent to us in error will be destroyed.
*Please ensure to enter your password/security code. Failure to supply this information will result in a delay with your repair, and a charge of £15 will be made to you for the removal of the Password/Security Code.
By sending in your phone to us, you agree to our terms and conditions which can be found on our website.

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Freepost RSHB-ECRS-JLET
Mobile Service Centre
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